



# Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

The Malden Trust Ltd  
Windlesham House School  
London Road  
Washington  
Pulborough  
West Sussex  
RH20 4AY

Name(s) of account holder(s)

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society  
To: The Manager Bank/building society  
Address  
  
Postcode

Service user number

4 3 6 7 9 0

Reference – FOR OFFICE USE

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**Instruction to your bank or building society**

Please pay The Malden Trust Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with The Malden Trust Ltd and, if so, details will be passed electronically to my bank/building society.

Signature(s)  
  
Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD12

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit The Malden Trust Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request The Malden Trust Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by The Malden Trust Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when The Malden Trust Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.